



Select
HEALTH
VNSNY CHOICE

SelectHealth

*is more than
you think*

It's a specialized
Medicaid plan for
people living with HIV



All photos are of models.

SelectHealth is a specialized Medicaid plan from VNSNY CHOICE that covers a full range of medical and hospital services, vision and dental care, prescription drugs, behavioral health care, substance use treatment, social support services, and more.

We also provide access to HIV and transgender healthcare specialists who are respectful and understand your needs.

SelectHealth is a specialized Medicaid plan from VNSNY CHOICE for:

- People living with HIV; or
- Individuals of transgender experience or gender non-conforming, regardless of HIV status; or
- Homeless individuals, regardless of HIV status.

SelectHealth offers high-quality, personalized care.

If you are eligible for the plan, your dependent children can also enroll in the plan with you, regardless of their HIV status.

Why Choose SelectHealth?

SelectHealth provides easy access to a variety of specialists in HIV and transgender healthcare at hospitals, physician groups, and private practices. Because we know you are more than your status or pronoun, our provider network includes excellent specialists in other types of medicine, including:

- cardiology (the treatment of heart and blood vessel conditions or diseases),
- dermatology (the treatment of skin, hair, and nail conditions or diseases),
- pulmonary medicine (the treatment of lung disease),
- endocrinology (the treatment of hormone problems and related diseases, such as diabetes),
- and more.

SelectHealth Provides Each Member a Care Management Team

With SelectHealth you have your own team of care providers. You can count on these experts to know you and your healthcare needs. Using our nationally recognized approach to care coordination, a care manager leads your team to coordinate your services. This helps you get the care you need, when you need it to promote your lifelong wellness.

SelectHealth care management teams include:

- The doctor or nurse practitioner you choose as your primary care provider. Your primary care provider coordinates your medical treatment. If you are living with HIV, your primary care provider is an HIV specialist.

After you join SelectHealth you will receive care from our network of providers for all medical care, except in certain limited circumstances. We advise you to make sure the primary care provider you choose participates in the SelectHealth network and is available to provide care to you.

- A care manager who coordinates support services that are important to you and your family.
- A team of other caring professionals who work closely with your primary care provider and care manager to help you maintain your good health and wellbeing.





SelectHealth was created for New Yorkers by New Yorkers. We are dedicated to serving people with complex health needs, with the expert care and supports they need to live well in their communities.

Other Important Reasons to Consider SelectHealth

For People Living with HIV:

- Every member has a primary care provider who is an HIV Specialist.
- All care is guided by healthcare professionals who are fully committed to serving the community of people living with HIV.
- HIV prescriptions are pre-approved, so you will not have to wait for prior authorizations.
- Almost 6 out of 7 SelectHealth members have achieved complete viral load suppression. SelectHealth has the highest viral load suppression rate among similar plans in New York.*

For Individuals of Transgender Experience or Gender Non-Conforming:

- Members have access to hormone therapy, gender affirming surgeries, and expert surgery aftercare.
- Members have access to an outstanding network that includes:
 - Expert providers who welcome all members, no matter their gender identity, gender expression, or sexual orientation. These expert providers also address the full range of transgender healthcare needs.
 - The Mount Sinai Health System, including the Center for Transgender Medicine and Surgery and NYU Langone.

*2020 eQARR, New York State Department of Health

- Community Health Centers, including Callen-Lorde Community Healthcare Network, Apicha Community Health Center**, and more.

**Formerly named Asian and Pacific Islander Coalition on HIV/AIDS

For Homeless Individuals:

- Every member has a care manager who coordinates their personalized care plan.
- Every member has access to support services.

You may be eligible to enroll in SelectHealth in you live in the Bronx, Manhattan, Brooklyn, Queens or Westchester and Nassau counties.



The SelectHealth Plan Provides:

- A large provider network that includes:
 - Physicians
 - Dental care providers
 - Behavioral health providers
 - Substance use treatment providers
 - Community Health Centers
 - Hospitals, including Designated AIDS Centers (DACs)
 - Health Homes (a group of health care and service providers working together to get you the care and services you need to stay healthy)
 - Home health agencies
 - Community-based organizations
 - Laboratories
 - Pharmacies
 - Durable medical equipment (DME) vendors (DME is equipment that helps people complete their daily activities of living, such as wheelchairs and walkers)
- Medical services, including doctor visits, physical exams, lab tests, and referrals to our medical specialists
- Hospital care and emergency room services
- Hormone therapy
- Gender-affirming surgery and surgery aftercare
- Vision care and eyeglasses
- Dental care including dental exams, cleanings, basic restorative services and dentures
- Prescription drugs*** and certain over the counter drugs
- Treatment adherence services
- Behavioral Health (mental health, substance use and treatment)
- In-home personal care services
- HIV prevention and risk-reduction education
- Maternity care (Newborns of a parent enrolled in SelectHealth will automatically be enrolled in the same plan. The parent may remove the infant from the plan at any time.)
- Access to support services

***Copays may apply for prescription drugs.





Home and Community Based Services for Eligible SelectHealth Members

SelectHealth provides eligible members access to a range of services in their home or communities to help them get and stay healthy and help with their recovery. These services can help you:

- Live independently
- Return to school
- Find a job
- Get help from people who are in recovery
- Manage stress
- Prevent mental health and substance use crises

If you qualify for SelectHealth, you will still need your Medicaid Benefit Card for services like non-emergency transportation that are not covered by the plan but are covered by regular Medicaid.

Notice of Non-Discrimination

VNSNY CHOICE Health Plans complies with Federal civil rights laws. VNSNY CHOICE does not exclude people or treat them differently because of race, religion, color, national origin, age, disability, sex, sexual orientation, gender identity or gender expression.



ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-469-7774 (TTY: 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-866-469-7774 (TTY: 711)。

Ready to Enroll ?

If you qualify for Medicaid through the New York State of Health (NYSoH) Marketplace:

- You can join SelectHealth yourself. Sign into your account and pick SelectHealth from VNSNY CHOICE on the plan selection page.
- Or you can call NYSoH customer service at **855-355-5777**. Tell the counselor you want to join SelectHealth from VNSNY CHOICE.

To enroll by phone:

- You can join SelectHealth by calling New York Medicaid Choice, at **800-505-5678**. Counselors can help you in all languages.
- If you are changing from another managed care plan, New York Medicaid Choice can help.

**Want to learn more?
We're here to help!**

Call SelectHealth toll-free:

1-866-469-7774 (TTY: 711)

8 am - 6 pm, Monday - Friday

SelectHealthNY.org



"Progress" Pride Flag by @danielquasar

ID# D7626 | Rev# 02/24/20 | DOH Approved 02/27/20

©2021 VNSNY CHOICE (01/21)