What is NYRx?
Through NYRx, NYS Medicaid covers your drugs and supplies by reimbursing the pharmacy directly, rather than paying your health plan.

Will I need a new health plan ID card?
No, you will not need a new ID card. The pharmacist can use your valid health plan or Medicaid ID card.

This change is for those members enrolled in a Medicaid Managed Care Plan.

To find out if this change impacts you, check your mail for a letter from your health plan or call the NYS Medicaid Helpline:
(855) 648-1909
TTY 1-800-662-1220

or view a copy of the letter at health.ny.gov/NYRx.

You can also scan the QR code below

FAST FACTS

What is NYRx?
Through NYRx, NYS Medicaid covers your drugs and supplies by reimbursing the pharmacy directly, rather than paying your health plan.

What if my pharmacy does not take NYRx?
If your current pharmacy does not take NYRx, you may:
• Ask your pharmacist to transfer a refill to a participating pharmacy.
• Ask your doctor to send your prescriptions to a participating pharmacy.

What if my drugs and/or supplies require approval from my doctor?
If your drugs and/or supplies require approval from your doctor, you should:
• Talk to your doctor about requesting approval; or
• Talk to your doctor or pharmacist about alternate drug and/or supplies that don’t require approval.

Have questions or want to learn more?
Scan the QR code to the right.
Or contact the NYS Medicaid Helpline at: (855) 648-1909
Helpline Hours: Mon-Fri 8AM - 8PM, Sat 9AM-1PM, TTY 1-800-662-1220

Changes to Your NYS Medicaid Pharmacy Benefits take effect April 1, 2023.

Here is what you need to know:
• NYRx, the Medicaid pharmacy plan will begin covering your prescriptions on April 1.
• You will use your Medicaid ID Card or your Health Plan Card to fill your prescriptions starting April 1.
• Most pharmacies in New York take NYRx. Check health.ny.gov/NYRx to see if your pharmacy does.
• Most drugs and supplies, including diabetic test strips, are covered by NYRx. Check health.ny.gov/NYRx to see if your drugs and supplies are covered, or if they require approval from your doctor, before April 1.

What if my drugs and/or supplies require approval from my doctor?
If your drugs and/or supplies require approval from your doctor, you should:
• Talk to your doctor about requesting approval; or
• Talk to your doctor or pharmacist about alternate drug and/or supplies that don’t require approval.

Have questions or want to learn more?
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